

Privacy Policy

Effective Date: February 25, 2026

This Privacy Policy explains how Credit Fixers (“we,” “us,” “our”) collects, uses, and shares information when you visit our website or use our services.

1. Information We Collect

Information you provide: name, email, phone number, and service-related information you submit (including credit report information and supporting documentation when provided to us).

Payment information: payments are processed by third-party processors (e.g., Square). We do not store full payment card numbers.

Website data: IP address, device/browser information, pages visited, and basic analytics data.

2. How We Use Information

- To provide and manage services you request.
- To communicate with you about your case, deliverables, and updates.
- To process payments and prevent fraud.
- To improve our website and service operations.
- To comply with legal obligations.

3. How We Share Information

We may share information with service providers (payment processors, messaging tools, analytics) to operate our business; with credit bureaus/creditors when submitting disputes/complaints as part of services you request, using the information you provide; and with legal/compliance if required by law or to protect rights and safety.

We do not sell your personal information.

4. Data Retention

We retain information as needed to provide services, maintain business records, and comply with legal requirements. When no longer needed, we take reasonable steps to delete or de-identify it.

5. Data Security

We use reasonable administrative, technical, and physical safeguards to protect your information. No method of transmission or storage is 100% secure, and we cannot guarantee absolute security.

6. Your Choices

- You may request access, correction, or deletion of your information by contacting us.
- You may opt out of non-essential messages where applicable (service messages may still be necessary).

7. Cookies and Analytics

We may use cookies or similar technologies to help the website function and to understand usage patterns. You can control cookies through your browser settings.

8. Children's Privacy

Our services are not directed to children under 13, and we do not knowingly collect information from children.

9. Changes to This Policy

We may update this Privacy Policy from time to time. Updates are effective when posted.

10. Contact

Credit Fixers

Email: info@creditfixershut.com